

Keep your customers connected

to every step of their parcel journey



APC Expect

Keep your customers in the loop by sending them parcel delivery notifications via SMS and email.

We have a suite of notifications available:

- . Your order is on its way
which includes the delivery window
- . Your parcel has been delivered
- . Your parcel has been left as instructed
- . Your parcel has been attempted



APC Choice

Your customers can choose to amend their delivery when their parcel is on its way.

APC Choice offers:

- Change of delivery date
- Collect from depot
- **Collect from local APC/Parcelly location (next working day)**
- Change Leave Safe options

NEW



APC PinPoint

The status of the delivery can be tracked online in real-time, giving your customers peace of mind.

The APC PinPoint Map displays the delivery driver's current location.



APC Called

If your customer is not in to receive their delivery, our friendly delivery drivers will post a calling card.

Your customers can simply re-arrange their delivery or request to collect from their local APC Network Depot using APC Called.



For more information, please contact your local depot.